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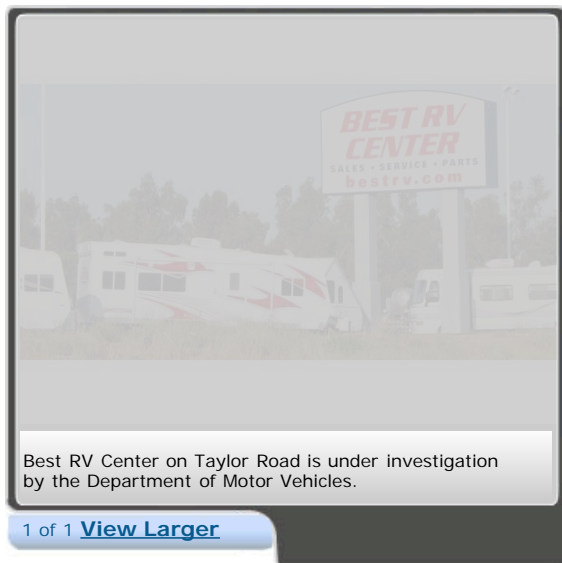
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## DMV raids Turlock RV center

Dealership accused of charging bogus fees



Best RV Center on Taylor Road is under investigation by the Department of Motor Vehicles.

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By **Sabra Stafford**

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POSTED July 13, 2010 10:05 p.m.



A Turlock RV shop is under investigation by the Department of Motor Vehicles on the suspicion they were charging customers a bogus inspection fee.

Investigators with the Stockton DMV branch served out a search warrant at the Best RV Center on Taylor Road Tuesday morning. DMV spokesman Mike Marando said the search warrants were part of an ongoing investigation into allegations that the dealership had been collecting fraudulent fees from their customers. Marando said several complaints were lodged against the dealership by customers

who were charged \$750 under the guise of a California inspection fee.

"No such fee exists," Marando said.

Investigators seized several documents at the dealership that are related to the investigation.

The dealership declined to comment on the investigation.

Best RV Center is a full service RV dealership selling new and used recreational vehicles, as well as service parts, and rentals.

Marando advised consumers to closely review their contracts when purchasing any kind of vehicle, especially when it comes to accessories or fees.

"In our findings, 99.99 percent of dealerships play by the rules, but there are always a few bad players in the bunch," he said.

Anyone believing they may have been charged a fraudulent fee is asked to contact the Stockton investigations office at 473-6964. Callers should be prepared to provide a copy of their contract and all sales receipts.

To contact Sabra Stafford, e-mail [sstafford@turlockjournal.com](mailto:sstafford@turlockjournal.com) or call 634-9141 ext. 2002.



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**roniliveira:**

July 16, 2010 - 08:28 PM

We are one of the customers that was charged that \$750.00 fee, among other things. Our experience with Best RV was never pleasant from day one! We should of done the right thing and looked up their business rating before we purchased our 5th wheel, not after. They have an "F" rating. Customer service is what it is all about. They have none. Their web site is full of lies as they are.

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